



## WEST HILL Help Scheme – Update 10th April

**A Happy Easter to everyone in West Hill!** It will certainly be a strange Easter weekend for all of us. If you're looking for an Easter Activity perhaps you could draw an Easter Egg and put it in your window, on your gate or on a tree. People taking their daily stroll can then try to spot them around the village! Our very own "West Hill Easter Egg hunt".

**Our helpline number: 01404 232 100**

### How can we help you?

- We can collect your **prescription** if you are self-isolating or in quarantine. Please call us and we can deliver your prescription request or collect your prescription for you. If possible please give us a few days notice.
- The McColls order-by-phone shopping service has proved very popular.
  - Phone them on **01404 815 545** to place an order (max 15 items). They will be able to tell you the total cost of your shopping. Please write a cheque for this amount.
  - To arrange collection and delivery please contact a neighbour, friend or call us on **01404 232 100**.
- An up-to-date list of local suppliers offering **Grocery & Meal Deliveries** to the village is available on our website. Please contact your area co-ordinator or call 01404 232 100 if you can't access the website.
- Let us know if you're living alone, feeling isolated and fancy a chat. Just call 01404 232 100 and we'll put you in touch with our lovely volunteers. They're ready and waiting to give **you** a call.

### How you can help

- **Stay at Home!** Everyone can play their part in this situation. Staying at home is the most important thing many of us can do.
- Can your **house name or number** be easily found/read from the road? Please take a few minutes to check as this will help our lovely volunteers and the emergency services find you!
- Please avoid having any **bonfires** whilst the Coronavirus controls are in place and to store garden waste rather than burning it.
- We know many of you are taking the opportunity to do your **spring cleaning**. As all the Council household waste and recycling centres, the charity shops and the Salvation army bin in McColls car park are currently closed, please keep your bags at home.
- If you're walking on the footpaths and lanes please remember the Countryside Code. **Respect** other people - leave gates and property as you find them and follow paths unless wider access is available. **Protect** the natural environment: leave no trace of your visit and take your litter home. Keep dogs under effective control. **Enjoy** the outdoors.

## Useful to Know

- We understand that the pharmacies will be open on Good Friday & Easter Monday : Well (10.30-1.30pm) and Boots (2-5pm)
- Re-cycling bins will be collected a day late on Wednesday 15<sup>th</sup> April due to the Easter holidays.
- Our next newsletter will be in a couple of weeks time, on 24<sup>th</sup> April.

**Stay Home, Stay Safe and keep our help number close to hand 01404 232 100**

***Happy Easter from West Hill Parish Council***

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### **A message from Cllr Jess Bailey, East Devon District Council – 9<sup>th</sup> April 2020**

As the ward member for West Hill and Aylesbeare, I am working closely with the District Council in order to provide the support that everyone needs at this very difficult time.

We have a brilliant community spirit with our residents helping each other. I am very grateful for all the key workers who live in our community and who are doing so much for public health and safety.

The District Council has set up a **community hub** <https://eastdevon.gov.uk/coronavirus-covid-19/> (Tel 01395 571500 Mon-Fri 9am-5pm). The purpose of the hub is to work alongside the many groups across the District who are providing local information and support, in order that none of our residents feel alone or unsupported in this crisis. If you are aware of any **vulnerable residents** who you believe may not be getting the help that they need, please contact me, the Parish Council or the community hub.

Many people have experienced a **change in financial circumstance**. If you need any financial assistance particularly with regards council tax or rent please do contact the District Council either by telephone on 01404 515616 or <https://eastdevon.gov.uk/coronavirus-covid-19/benefits-and-council-tax/request-financial-support-coronavirus-covid-19/>

The District Council is liaising closely with the network of **food banks** in the District. Should you need to access these for any reason the District Council can act as a referrer. Please contact our Community Hub or please feel free to contact me (see below)

One of the services offered by the District Council which may be helpful at this time to some older or vulnerable residents is its 24/7 **telecare alarm service**, Home Safeguard. The cost is around £5 per week. For further information please contact the District Council on 01395 578237 or email [homesafeguard@eastdevon.gov.uk](mailto:homesafeguard@eastdevon.gov.uk).

In relation to **waste and recycling** the green waste and bulky waste collections are currently suspended. EDDC are reminding residents to please wash their hands after handling recycling and waste containers to and from the kerbside. The EDDC website contains advice on how to handle waste materials if your household is affected by coronavirus. <https://eastdevon.gov.uk/recycling-and-waste/recycling-and-waste-information/recycling-and-waste-collections-during-the-coronavirus-outbreak/>.

Please do not hesitate to contact me on 01404 814056 or [jbailey@eastdevon.gov.uk](mailto:jbailey@eastdevon.gov.uk) if you would like to discuss any matters in this newsletter. *Please always phone 111 or 999 for urgent medical matters.*

Best wishes and stay safe,  
Jess

**STAY AT HOME. PROTECT THE NHS. SAVE LIVES.**