

West Hill Parish Council (WHPC) 7<sup>th</sup> March 2023  
Agenda item 23/090

**Resident Communication – Request for Councillors to reconsider designation of the resident as a ‘vexatious complainant’.**

**1. Purpose**

To consider the request of the resident to rescind the WHPC designation of the resident as a “vexatious complainant”.

**2. Background**

In December 2021 (21/313) WHPC invoked the WHPC Complaints Policy to deem this resident a “Vexatious Complainant”.

“Cllr MP reported

- Following the decision taken at the Council's Extraordinary meeting on 9th Nov 2021 (item 21/190) to invoke the first stage of the Complaints Policy (vexatiousness) the Complainant had been advised verbally and in writing asking for their co-operation. The Council had received 11 further items of correspondence.
- ...
- Cllrs expressed regret that the complainant had not co-operated with the Council's request to modify their behaviour. The Council had continued to receive a high volume of emails. Cllrs noted the ongoing adverse impact on the Council, Cllrs and staff.

Cllrs agreed to invoke the next stage of the complaints policy.”

In June 2022 (22/198) “Cllrs carried out a detailed assessment of correspondence against the criteria set out in the Council's complaint policy.

Those present Cllrs DC, MP, AC, SO, ABC unanimously resolved

- that the Complainant is freshly considered a vexatious complainant.
- This designation will last until 4th May 2023.
- The Council will write to the complainant advising of this decision.

**3. Reason for request**

*The resident states, “ It is more than 6 months past and would cover the restricted period prior to the election in May which will affect my candidacy it should be immediately rescinded”.*

**4. Considerations:**

- It is not yet within the pre-election period so there is no restriction on making of comments.
- Has the resident's behaviour changed such to warrant removal of the designation?
- Does the resident's reason warrant removal of the designation?

**5. Decision:**

- **Do Councillors agree to rescind the designation of the resident as a ‘vexatious complainant’**